



## Role Specification

Job Title	<b>Front of House (FOH) Assistant</b>
Job summary	We are about to launch the Water's Edge as a premier fast casual dining venue on Borough's Square in Portsmouth and need an experienced and energetic front of house assistant. The ideal candidate has a positive attitude, is passionate about the food and hospitality industry, enjoys working with people and is driven to provide excellent customer service.
Responsibilities	<ul style="list-style-type: none"><li>• Make and serve food items on the regular and special menu</li><li>• Speak and interact appropriately with both new and regular customers</li><li>• Maintain a clean and sanitised front and back counter</li><li>• Follow health and safety policies and procedures</li><li>• Follow recipes and presentations for food and beverage items</li><li>• Be punctual and able to observe regular and consistent attendance</li><li>• Contribute to a positive team environment</li></ul>
Skills, Experience, Knowledge and Qualifications	<ul style="list-style-type: none"><li>• At least 1+ year experience in the food and hospitality industry</li><li>• 2+ years experience in customer service roles</li><li>• Ability to work flexible hours, including nights, weekends and holidays.</li><li>• Experienced and comfortable with working busy shifts</li><li>• Friendly, outgoing and dedicated to outstanding customer service</li><li>• Tidy and self-disciplined</li><li>• Detailed-focused and passionate about product quality</li></ul>